

TECHNICAL SPECIFICATIONS & CONDITIONS**SPECIFICATION for DESKTOP COMPUTERS**

DESCRIPTION	MINIMUM REQUIREMENT	BIDDER'S RESPONSE			
Brand Name					
Name					
Model/Part No.					
Form Factor (design)	Mini Tower				
Processor	Intel® Core™ i3 8th Generation-8100 Processor (6 MB L3 Cache minimum required)	<i>(Specify Intel Processor No.)</i>			
Chipset	Compatible Intel® chipset				
Motherboard	2 or more UDIMM Slots (Expandable to 32 GB)	<i>(Specify Brand, Part Number)</i>			
Memory	8 GB Dual Channel DDR4 2400 MHz (8 GBx1)				
Hard Drive	1TB 7200 rpm Serial ATA Drive				
Optical Drive	Tray load DVD Drive (Reads and Writes to DVD/CD)				
Graphics	Intel® UHD Graphics 630				
Sound	Integrated HD Audio				
	Internal Speaker				
Networking	Integrated Ethernet 10/100/1000Mbps				
Wireless	<i>Please Specify if supported</i>				
I/O Ports	High-speed Parallel port (EPP/ECP) port: 1 no. (Mandatory)	<i>Specify whether On-board or PCI Adapter card or USB-to-Parallel port Adapter</i>			
	External USB 2.0 ports: 4 nos.	Front		Rear	
	External USB 3.0 ports: 2 nos.	Front		Rear	
	RJ-45 (10/100/1000 Ethernet): 1 no.				
	Display port (VGA or DVI): 1 no. (Specify the type)				
	Audio Jacks – Rear: Line-in, Line-out, Microphone - 1 no. each	Line-in			
		Line-out			
Microphone					

DESCRIPTION	MINIMUM REQUIREMENT		BIDDER'S RESPONSE	
I/O Ports	Audio Jacks – Front: Microphone-in, Headphone-out - 1 no. each		Microphone-in	
			Headphone-out	
	Other Ports, <i>Please Specify</i>			
Physical Security	Support for Chassis Lock and Cable Lock devices			
Color Display Unit	18” LED Widescreen Monitor - 1440x900 resolution [<i>Same Brand as System Unit</i>]			
Keyboard	Wired Multimedia Keyboard (USB) [<i>Same Brand as System Unit</i>]			
Mouse	Wired 3-Button Optical Mouse (USB) [<i>Same Brand as System Unit</i>]			
OS Compatibility	Windows 10			
Preloaded Software	Genuine Microsoft Windows 10 Professional (64-bit) with OEM License/ Original User License			
Office Software	No			
Virus Guard	No			
Media	Media kit for Operating System Recovery Software & Device Driver Software	Media Kit (DVD)		
		System Recovery Partition in HDD		
Driver Updates	Drivers/firmware downloadable from manufacturer's website			
Quality Standards	Quoted product should be a product of ISO 9001:2008 certified company for designing & manufacturing of computers			
Regulatory & Environmental Compliance	ENERGY STAR 6.1, EPEAT Registered, TCO Certified, RoHS, China CECP;GS Mark (at least three from above mentioned standards)			

DESCRIPTION	MINIMUM REQUIREMENT		BIDDER'S RESPONSE
Warranty & Maintenance (minimum)	Terms & Conditions	Three (03) Year Comprehensive Warranty (including accessories – Display Unit, Optical Drives, etc.) with On-Site Maintenance	
	Free Services / Maintenance	TWO (02) free preventive maintenance services per year should be provided by during warranty period	
	Temporary / Backup Units during Warranty Period	Problem resolution time exceeds 24 hours from the time of incident reporting, the supplier should provide backup/temporary units	
	Post Warranty Annual maintenance contract (4 th and/or 5 th year)	Comprehensive On-site maintenance support (including accessories – Display Unit, Optical Drives, etc.) for one/two years, and with two (02) preventive maintenance services per each year	
	Manufacturer's Extended Warranty (4 th and /or 5 th year)	04 th & 05 th Year Manufacturer's Comprehensive Warranty (including accessories – Display Unit, Optical Drives, etc.) with On-Site Maintenance TWO (02) free preventive maintenance services per year should be provided by during warranty period	
Package Contents (Mandatory)	<ul style="list-style-type: none"> • System Unit • Display Unit • Keyboard • Mouse and Mouse Pad • 2 Nos. 230V 13A Power Cables • Product/System Recovery Software Media Kit (DVD) • Genuine Microsoft Windows 10 Media Kit, and License Sticker • DVDs of any preloaded software • Warranty Cards • User Manual 		

DESCRIPTION	MINIMUM REQUIREMENT	BIDDER'S RESPONSE
Mandatory Information in the Quotation	<ul style="list-style-type: none"> • Brand Name & Machine Type/Model of the quoted model • Printed Technical Literature/Brochures of the quoted model • A copy of User Guide (<i>Softcopy is accepted</i>) • Country of Origin and Country of Manufacture • Web address (URL) to download driver software/firmware • Manufacturer's Letter of Authorization for the supplier to bid this tender • For local products, Manufacturing Plant's Address & Contact information • A copy of manufacturer's ISO 9001:2008 Certification • Service Provider's Letter of Authorization, if hardware maintenance during the warranty period is undertaken through a different party instead of bidder's own technical staff. Please provide the details of the service provider. • Unit Price excluding Taxes • VAT amount • NBT amount, if applicable • any other taxes • Total Cost per unit, including Taxes in Sri Lankan Rupees • Offer Validity Period, Payment Terms, Stock Availability, etc., • Warranty Information & Conditions • Manufacturer's Warranty – Terms & Conditions • Local Distributor/Supplier's obligations during Warranty Period (e.g. Free Services/Maintenance, Technical Support, etc.) • Date of commencement of Warranty Period & Expiry Date of the same • Cost information for Post-Warranty Maintenance support • Draft Maintenance Agreement for Post-Warranty services • Detailed information on after sales services/maintenance services, including Response Times, Resolution Times, Contact Telephone Nos., Service Centers, Help Desk, etc. • Maximum Resolution Times to restore faulty motherboard and hard disk during the Warranty Period 	
Soft Copies to be submitted in addition to Hardcopy of the Bid document	<p>The following items should be submit on a CD/DVD-ROM to Manager Procurement:-</p> <ul style="list-style-type: none"> • Soft copy of the Bid Document • User Guide of the quoted model 	

.....
Signature of the Bidder

Company Stamp