

# CEYLON PETROLEUM STORAGE TERMINALS LIMITED

PUBLIC TENDER: KPR/49B/2017

NATIONAL COMPETITIVE BIDDING

# **BIDDING DOCUMENT**

# JANITORIAL AND LANDSCAPING SERVICES AT MUTHURAJAWELA TERMINAL YEAR 2018/2019

CEYLON PETROLEUM STORAGE TERMINALS LTD MUTHURAJAWELA OIL INSTALLATION

PROCUREMENT FUNCTION OIL INSTALLATION KOLONNAWA

February 2018

CONTENTS			PAGE			
Invita	ation for Bids		2-3			
A.	INSTRUCTION TO BIDDERS					
1.	Issue of Bidding Documents		4			
2.	Submission of Bids		4			
3.	Closing / Opening of Bids		5			
4.	Documents & Details to accompan	y Bid	5			
5.	Bid Security		6			
6.	Minimum Validity period of Bids		6			
7.	Schedule of Prices		6			
8.	Evaluation of Bids &Intimation of	Acceptance	6-7			
9.	Performance Security		7			
10.	Supply of Janitorial Services		7			
11.	Standards		8			
12.	Mode of Payment		8			
13.	Contract not to be Sublet		8			
14.	Governing Law & Jurisdiction	8				
15.	Defaulted Bidders & Default by Su	Defaulted Bidders & Default by Successful Bidder				
16.	Further Information		9			
B.	CONDITIONS OF CONTRACT		10-12			
C.	ANNEXURES Scope of supply, scope of work and standards	Annexure "A"	13-16			
	Schedule of Price	Annexure "B"	17-19			
	Form of Bid Security	Annexure "C"	20-21			
	Form of Performance Security	Annexure "D"	22-23			
	Form of Bid	Annexure "E"	24-25			
	Form of Agreement	Annexure "F"	26-27			
	Circular on Janitorial Services	Annexure "G"	28-33			
	Drawings	Annexure "H"	34-38			

# **INVITATION FOR BID**

- 1. The Chairman, Departmental Procurement Committee on behalf of the Ceylon Petroleum Storage Terminals Limited (CPSTL) will receive sealed Bids for **Janitorial & Landscaping Services at Oil Installation**, and receiving will be closed at **1400 hrs.** on **08.03.2018** Bids should be submitted on the bidding documents obtainable from Procurement Function, Ceylon Petroleum Storage Terminals Limited, Oil Installation, Kolonnawa up to **0900hrs to 1500hrs** On payment of non-refundable tender fee of **Rupees 4,000.00**.
- 2. Bidding documents may be inspected free of charge at the office of Procurement Manager, Procurement Function, Ceylon Petroleum Storage Terminals Limited, Oil Installation, Kolonnawa.
- 3. All bidders shall be registered with the Registrar of Companies, under the specialty having the experience given below.
  - i. Business Registration Required:

# **Specialty** : **Supply of Janitorial and Landscaping Services**

- ii. Experience Required:
  - Experience in supply of Janitorial and Landscaping Services (At least 05 similar services successfully completed within last 05 years) and shall be actively involved in the field of supply of Janitorial and Landscaping services for Reputed Institutions.
  - Documentary evidence for above i and ii shall be submitted along with the bid. The companies which **do not possess required experience** specified in 3 ii above shall be considered as disqualified and such offers will be rejected.
- 4. Bidders are required to inspect the site by prior appointment of Terminal Manager, Mr. M.S.M. Niyas on Tel.No. 0777-237594/011 5668953 and acquaint themselves with the work to be carried out, prior to submitting their tenders as no complaints whatsoever will be entertained once the tenders are opened. All offers should be legibly written/typed in the space provided in the attached **Annexure "B"** and submitted in duplicate along with the tender conditions signed by the Tenderer.
- 5. The **Pre-Bid meeting will be held on 28.02.2018** at the Premises & Engineering Services Function, CPSTL Oil installation, Kolonnawa
- 6. Bids shall be valid up to 77 days from the date of opening of the Bid.
- 7. Bids must be accompanied by a bid security of Rupees 100,000.00.in the form of a Bank Guarantee or a Bank Draft obtained from a commercial bank with the authority of a License issued by the Monitory Board (Central Bank) of Sri Lanka and payable to the Ceylon Petroleum Storage Terminals Limited.
- 8. Bid Security shall be valid up to 105 days from the date of opening of the Bid and beyond any extension subsequently requested.
- 9. Deadline for submission of Bids shall be **1400 hrs 08.03.2018**
- 10. Sealed Bids may be dispatched either by registered post or hand delivered to The Chairman, Departmental Procurement Committee, Procurement Function, Ceylon Petroleum Storage Terminals Limited, Oil Installation, Kolonnawa to receive before closing time.
- 11. Bidders or their authorized representatives are requested to be present at the Bid opening.

- 12. Bidders should note that all personnel who engage with janitorial and landscaping work at Muthurajawela Terminal premises must possess valid police clearance certificates and produce those to Security Function of CPSTL to obtain entry passes.
- 13. For further details or clarifications, Bidders may contact Manager Procurement, Procurement Function, CPSTL, Oil Installation, Kolonnawa. Tel. No. 011-2572156 or Terminal manager, Muthurajawela Terminal.Tel. No 0777237594/0115668953

The Chairman,
Departmental Procurement Committee,
C/ o Manager Procurement,
Procurement Function,
Ceylon Petroleum Storage Terminals Lmited,
Oil Installation, Kolonnawa.

Date: 20<sup>th</sup> February 2018

## A. INSTRUCTIONS TO BIDDERS (ITB)

The Chairman, Departmental Procurement Committee, on behalf of the Ceylon Petroleum Storage Terminals Ltd (CPSTL),Oil installation, Kolonnawa, will receive sealed Bids from reputed companies / parties eligible as specified in Invitation for Bids for the Supply of Janitorial and Landscaping services at CPSTL Oil Installation, Muthurajawela conforming to the Terms & Conditions and scope indicated in **Annexure "A"** and Terms & Conditions given under the Instructions to Bidders. The selected Bidder should enter in to an "Agreement" for the period of 12 months.

# **SCOPE OF SUPPLY**

The bidder shall supply the janitorial and landscaping services including supply of 25 Gardners,5 Janitors,3 Stewardesses(female),one supervisor, necessary equipment and consumables (chemicals) as per the Terms and conditions scope listed in **Annexure "A"** and work listed in schedule of prices "**Annexure B"**.

#### 01. ISSUE OF BIDDING DOCUMENTS:

Bidding documents could be obtained on any working day between **0900 hrs. to 1500 hrs. up to Wednesday 07**<sup>th</sup> **March** 2018 from the Office of the Manager (Procurement), Procurement Function, 01<sup>st</sup> Floor, New Building, Ceylon Petroleum Storage Terminals Limited, Oil Installation, Kolonnawa.

Bidding document consists of the following:

• Instructions to Bidders

•	Scope of Supply, Scope of Work & Standards	Annexure "A"
•	Schedule of Prices	Annexure "B"
•	Form of Bid Security	Annexure "C"
•	Form of Performance Security	Annexure "D"
•	Form of Bid	Annexure "E"
•	Form of Agreement	Annexure "F"
•	Circular on Janitorial Services	Annexure "G"
•	Drawings	Annexure "H"

# 02. SUBMISSION OF BIDS:

Bidders should quote their prices in the annexed "Schedule of Prices" and forward same in duplicate. The Original & Duplicate copy of the Bid should be placed in separate envelopes marked "ORIGINAL" & "DUPLICATE". Both envelopes should be enclosed in one securely sealed cover marked "Bid for the Supply of Janitorial and Landscaping Services at Oil Installation, Muthurajawela" on the top left-hand corner, and addressed to the Chairman, Departmental Procurement Committee, Procurement Function, 01st Floor, New Building, Ceylon Petroleum Storage Terminals Limited, Oil Installation, Kolonnawa.

#### 03. CLOSING / OPENING OF BIDS

Bids enclosed, sealed marked & addressed as aforesaid, should be sent under registered cover to reach the Chairman, Departmental Procurement Committee, not later than **1400 hrs. on 08<sup>th</sup> March 2018** or could be deposited in the Tender Box provided for this purpose at the Office of Manager (Procurement), Procurement Function, 01<sup>st</sup> Floor, New Building, Ceylon Petroleum Storage Terminals Limited, Oil Installation, Kolonnawa.

**Bids will be closed at 1400 hrs on 08.03.2018** and opened immediately thereafter at Procurement Function, 01<sup>st</sup> Floor, New Building Ceylon Petroleum Storage Terminals Limited, Oil Installation, Kolonnawa.

Bids received after the closing time will not be opened and will be returned to the bidder.

Bidders or their duly authorized representative/s may be present at the opening of Bids.

#### 04. DOCUMENTS & DETAILS TO ACCOMPANY BID

All Bids shall contain adequate particulars in respect of the items offered. Failure to furnish the following documents and details indicated below along with the Bid shall result in the bid being rejected.

#### A. Section -1

- 1. Available Certificates (Performance, Quality, Standards & Rating)
- 2. Bid validity undertaking Letter.
- 3. Form of Bid Annexure "E"-duly completed
- 4. Bid Security in the format as per Annexure "C"
- 5. Schedule of Prices Annexure "B" duly completed and signed.

# **B.** Section -2

- 1. Name & the profile of the Bidder.
- 2. Documentary proof for recent supply of Janitorial Services to customers in similar magnitude with contact details.
- 3. Copy of Business Registration.
- 4. Service certificates of the services provided by the bidder for last five years with contact details of the client companies.
- 5. Particulars of services presently undertaken by the bidder company with period of contract and client company details.
- 6. No of employees attached to the bidder company with respective designations.
- 7. Proof documents for payment of EPF and ETF contribution to the company employees.
- 8. List of chemicals used with brand names.( Chemical shall be **Harpic, Britol** or Lysol)
- 9. List of equipment used and to be used(especially available strength of grass cutting equipment)
- 10. Any other information the bidder deemed to include.
- 11. Audited financial statements for last three years. (2017, 2016, 2015)

All documents shall be in English Language.

(Every Bidder will be required to initial each page of the Bid Document including the details and documents submitted along with the bid)

## 05. BID SECURITY

Bid Security shall be in the form of a Bank Draft or a Bank Guarantee issued by a Commercial Bank Operating in Sri Lanka with the authority of a License issued by the Monitory Board (Central Bank)of Sri Lanka, and payable to the Ceylon Petroleum Storage Terminals Limited, equivalent in value to Sri Lankan Rupees Hundred Thousand (Rs. 100,000.00). The bid Security shall be valid until 20<sup>th</sup> June 2018 and should be in accordance with the specimen in Annexure "C"

Failure to submit the Bid Security at the time or before the closing of the bids and in accordance with the said requirements will result in the bid being rejected.

Bid Security of the unsuccessful bidders will be returned to them only after award of the tender to the successful bidder.

# 06. MINIMUM VALIDITY PERIOD OF BIDS

All Bids should be accompanied by a valid **until 23<sup>rd</sup> May 2018** Bidders should however, clearly indicate the maximum period that their offer would be valid. A bid valid for a shorter period shall be rejected by the Departmental Procurement Committee as non – responsive.

In exceptional circumstance, prior to expiry of the period of validity of bid, the Procurement Committee may request from the bidders to extend the period of validity for a specified additional period.

All the prices indicated in the schedule of price, **Annexure "B"** shall be firm & shall not be subject to any price variation within period of validity stated above.

On acceptance of the offer, prior to expiry of the period of validity of bid, the validity period should be extended for purposes required documentation if necessary.

Bids that do not comply with the above requirements will be rejected.

# 07. SCHEDULE OF PRICES

- a. Bidders shall provide the prices for each category of services according to the prescribed forms of Schedule of Prices marked "Annexure –B" indicating prices for supply of employers for each category, supervision, chemicals and equipment. Salaries and wages of employers shall comply the prevailing Government circulars (Annexure "G") for minimum salaries and wages. Hourly overtime charges for the supervisors and other employers shall be specified separately.
- b. VAT and any other taxes should not be included in the rates and those to be mentioned separate as given in the schedule of prices. Bidders VAT registration number to be mentioned.
- c. Bid not in the prescribed format and in the manner required are liable for rejection.

# 08. EVALUATION OF BIDS & INTIMATION OF ACCEPTANCE

a. The Ceylon Petroleum Storage Terminal Limited, with the approval of the Chairman, Departmental Procurement Committee, may seek in writing, clarifications or additional information from any Bidder regarding Services except for Prices. In the absence of any response from the Bidder, within the specified period, the Departmental Procurement Committee reserves the right to make its own decision.

- b. The Departmental Procurement Committee of CPSTL will not be bound to make the award to the Bidder submitting the lowest bid.
- c. The Departmental Procurement Committee of CPSTL reserves the right to reject any or all Bids, or any part thereof, without adducing any reasons. The Departmental Procurement Committee may accept any or all Items of the bids and reserves the right to increase or decrease the quantities of the scope contracted for, at prices indicated in the Schedule of Prices.
- d. The notice of acceptance of Bid will be sent by Registered Post to the successful Bidder to the address given by him in the Bid Document. Intimation of the acceptance of the Bid may alternatively, be made by Fax / e- Mail and such intimation should be considered as sufficient notice of acceptance.
- e. CPSTL will carry out the detailed evaluation as per the act for NATIONAL MINIMUM WAGE OF WORKERS ACT, No.3 OF 2016. (**Please refer Annexure –** "G")
- f. All offers received will be examined to determine the eligibility of bidder's responded and substantial responsiveness of bids received. A substantially responsive bid is one, which conforms to the terms, conditions and specifications of the Bidding Document. Incomplete bids will be rejected

# 09. PERFORMANCE SECURITY

- a. The successful Bidder, on being notified by the Ceylon Petroleum Storage Terminals Limited of the acceptance of his Bid shall within fourteen (14) days of such notification, furnish at his own expense a Performance Security through a recognized Commercial Bank in Sri Lanka with the authority of a License issued by the Monitory Board (Central Bank) of Sri Lanka, for a sum equivalent or more than 10% of the total contract value of the accepted Bid. The Performance Security shall be in accordance and in the form given in **Annexure "D"** and valid till 28 days beyond the intended completion of confirmation of the tender for the supply of Janitorial and landscaping Services to CPSTL Oil installation, Muthurajawela.
- b. The successful Bidder, in the event of his failure to furnish the Performance Security as required, shall be liable for any losses, costs, expenses and damages which the Ceylon Petroleum Storage Terminals Limited, may sustain in consequence of such failure, and the Bid Security be forfeited.

# 10. SUPPLY OF JANITORIAL SERVICES

Service of Janitorial and landscaping to be supplied including employees, chemicals and tools & equipment and entire scope specified in Annexure "A" and price schedule Annexure "B" at CPSTL, Oil Installation, Muthurajawela within the contract period of twelve (12) months from the handing over of work.

# 11. STANDARDS

The Bidders may specify the standards, which they intend to adhere need to include in the Bid.

# 12. MODE OF PAYMENT

- a). Payment will be made within Thirty (30) days after providing the janitorial and landscaping services on monthly basis considering the services provided under each category of services listed in schedule of prices ,Annexure "B".
- b). Payment will be made only for the number of employees .Attendance sheets should be provided for each months by the contractor. Payments for each item shall be done in proportionate to the number of employee (except item 2B) supplied as required in those items and performance in those items.
- c). Payment will be made only for the performance in those items.
- d). A penalty of Rs. 1000.00 will be imposed per employee per day for absenteeism.

#### 13. CONTRACT NOT TO BE SUBLET:

The Bidder shall not assign or sublet without the written authority of the Chairman / Departmental Procurement Committee of CPSTL, his obligations to supply the services of Janitorial and Landscaping work as per tender and agreed for. If any part of his obligation has been assigned or sublet with written authority, he will nevertheless be held responsible for the due performance of the part assigned or sublet.

# 14. GOVERNING LAW & JURISDICTION

This contract and the rights and the liabilities of the parties hereunder shall be governed by and interpreted according to the laws of the Democratic Socialist Republic of Sri Lanka, and any disputes arising therein shall be subject to the exclusive jurisdiction of the High Court of the western province exercising civil (commercial) jurisdiction at Colombo or the District Court of Colombo in the said Democratic Socialist Republic of Sri Lanka

# 15. <u>DEFAULTED BIDDERS & DEFAULT BY SUCCESSFUL BIDDER:</u>

- a. A Bid is liable to be rejected forthwith if it is submitted by a Bidder who has, in the past, failed to perform satisfactorily his obligation in accordance with the Terms and Conditions of his contract with the Ceylon Petroleum Storage terminals Limited.
- b. If for any reason in the opinion of the Ceylon Petroleum Storage Terminals Limited the successful Bidder becomes incapable or unable to supply the service offered in his Bid, the Ceylon Petroleum Storage Terminals Limited shall have the right to obtain such services from other sources without being liable in any manner whatsoever, to the successful Bidder.

- c. If the successful Bidder, defaults in the supply of services or otherwise commits a breach or any of the provisions in the Contract with the Ceylon Petroleum Storage Terminals Limited for the Supply of Services of Janitorial according to the Terms and Conditions, he shall be liable to pay to the Ceylon Petroleum Storage Terminals Limited, all losses, damages and expenses incurred by the Ceylon Petroleum Storage Terminals Limited in consequence of such default or breach.
- d. If the successful Bidder, fails to complete the scope as specified within contract period his Performance Security will be forfeited.

# 16. **FURTHER INFORMATION**:

Any further information can be obtained on application to the undersigned on any working day, between 0900 hrs and 1600 hrs on Tel.0112572156 or 5663121.

# **Manager (Procurement)**

Procurement Function 01<sup>st</sup> Floor New Building Ceylon Petroleum Storage Terminals Limited Oil Installation Kolonnawa

# **B. CONDITIONS OF CONTRACT**

#### 1. Definitions

Employer: Ceylon Petroleum Storage Terminals Limited, Oil Installation, Kolonnawa.

# Employer's

Representative: The Employer's representative is Terminal Manager (Muthurajawela Terminal) or his authorized representative, Muthurajawela Terminal, Ceylon Petroleum Storage Terminals Limit, Oil Installation, Muthurajawela

Contractor: The company / party for which the contract for Supply of Janitorial and Landscaping Services to CPSTL Oil Installation, Muthurajawela is awarded.

# 2. Duties and Powers of Engineer

The approval of the Employer is required before the Engineer can execute his duties in accordance with or as defined by the limits of ordering a variation if the value of such variation is likely to exceed 10% of the sum stated in the letter of acceptance.

3. The Language

All correspondence between the Contractor and Employer or between Contractor and Engineer shall be in English.

4. The Law

The law in which the contract is to be subject is that of the Democratic Socialist Republic of Sri Lanka as in effect from time to time.

5. Stamp Duty

The total cost of stamp duty on the contract agreement is payable by the Contractor.

6. Performance Guarantee

The Performance Guarantee shall be 10 % of the sum stated in the letter of acceptance from an approved Commercial bank operating in Sri Lanka with the authority of a License issued by the Monitory Board (Central Bank)of Sri Lanka .and shall be valid and kept alive for 28 days after the

- end of the total work. (Annexure-"D")
- 7. Time for completion

The Time for completion of Supply Janitorial and Landscaping Services to CPSTL Oil Installation, Muthurajawela is 12 months

8. Programme of Work

The programme of work shall be submitted within 7 days after receipt of letter of award.

Contractor should arrange his work in such a way that it will not interfere the day to day operational work of the Oil

- Installation, Muthurajawela.
- 9. Penalty A penalty of Rs.1000.00 per employee per day for absenteeism.
- 10. Security and Safety

The Contractor should strictly adhere to the security and safety regulations imposed by the Security and Fire & Safety Functions of the Ceylon Petroleum Storage Terminals Ltd, and

all required precautions should be taken not to endanger the personnel and property in the course of execution of contract.

# 11. Insurance for Workmen

The contractor shall obtain an insurance cover for his workmen for the period for time for completion against any accidents or injury. The contractor shall indemnify the employer from any claims or compensation with respect to contractors workmen.

# 12. Payment Terms

Payments will be made on the following basis.

- (a) All payments will be in Sri Lankan Rupees.
- (b) Payments will be made on monthly basis within 30 days on completion of services and payments for each item shall be done in proportionate to the number of employee (except item 2B) supplied as required in those items and performance in those items.

# 13. Fixed Price Contract

This contract is fixed Price for cost of Labour, Consumable Material & Equipment supplied for services.

14. Deduction for Taxes and Levies

If the Employer is required to deduct or ensure the payment of VAT, levy or duty under any Law or regulation or directive now in force, the Employer shall, in addition to the deduction of retention moneys withheld(if any)

from each interim payment, be entitled to deduct such VAT, levy or duty. If however there is any increase or new imposition of any VAT, levy or duty which may come into force shall be borne by the Employer.

# 15. Force Major

Except as regards as act of God, War, Strike, Invasion, Civil War, Rebellion, Revolution, Insurrection, Earthquake or Plagues, the bidder shall undertake all risks and liabilities of whatsoever kind arising out of incidentals connected with the contract.

# 16. Disputes

Any dispute or whatever nature arising from out of or in connection with this agreement on the interpretation thereof, or the rights duties obligations or liabilities of any party, or the operation ,breach ,termination ,abandonment ,foreclosure or invalidity thereof ,shall be settled in accordance with the provisions of law governing like disputes and triable by court of Law of the Democratic Socialist Republic of Sri Lanka

#### 17. Entry Passes

Selected contractor shall obtain the entry permission and shall follow the security regulations of the Ceylon Petroleum Storage Terminals Limited (CPSTL). It is very important to produce police clearance certificate to obtain security gate pass.

18. Circular on Janitorial services

The contractor shall abide by the latest Government circular/circulars on Janitorial and Landscaping services with respect to minimum wages which is annexed in **Annexure "F"**.

#### 19. EPF and ETF

The successful bidder shall pay EPF and ETF for the Janitorial and Landscaping Services at Muthurajawela Terminal

Page | 11

Employees involved in janitorial and landscaping services and previous proof documents to be furnished along with the bid. It is a compulsory requirement.

#### **SPECIAL CONDITIONS**

- 1) The successful service providing company (company) shall supply the agreed number of employees on full time basis especially during office hours.
- 2) The Company shall provide the services as per the agreement based on the effected schedule of prices attached to purchase order and payment shall be effected only for the number of employees supplied.
- The absenteeism shall be kept minimum and the successful company shall provide replacement employees and it is a compulsory requirement. However the company shall agree to a penalty of Rs.1000.00 per employee per day for absenteeism. Payment shall be made only for the work performed under each category of work and CPSTL reserves authority to deduct payments due for non attended work.
- 4) It is a compulsory requirement to provide a complete uniform and safety equipment to the employees of the company and the company should ensure that the employees wear the uniform and safety equipment daily and employees without uniform and safety equipment are not allowed for work. The colour and design shall be different from the uniforms safety equipment presently used by CPSTL Staff.
- The consumables used for Janitorial activities shall be branded items which are commonly used in the market.(**Harpic, Britol or Lysol**) Bulk purchases without brand names are not allowed .The company shall maintain adequate stocks of consumables for proper implementation of janitorial activities .Prior approvals to be obtained for all the consumables to be used. Dilution of chemicals is not permitted.
- 6) Equipment such as grass cutters, vacuum cleaners, blowers etc. to be supplied by the company and there shall be adequate number of equipment for attending janitorial and landscaping work in all the offices, premises and yards in Muthurajawela installation. The company shall provide services of equipment without failure and shall replace defective equipment with immediate effect. Further, company shall provide fuel for equipment.
- 7) Maximum age limit shall be 55 years and all employees of the company shall be in good health without any disabilities and diseases. The employees shall be adequately fit enough to perform their duties. All the employers shall be checked by the CPSTL Medical Officer and the employees who are recommended only be allowed for work.
- 8) The period of contract is to be **12 months** subject to successful completion of **three months** period.
- 9) CPSTL remains right to terminate the contract within one month notice.
- 10) The contact will be awarded to the successful bidder initially for a period of 03 months as probationary.

# SCOPE OF SUPPLY, SCOPE OF WORK AND STANDARDS

# 1.1 Scope of Supply by CPSTL

- 1.1.1 CPSTL shall assist the contractor in identifying areas of buildings and outdoor areas where janitorial services are to be provided.
- 1.1.2 CPSTL shall release areas such as buildings, access roads and yards etc. for attending janitorial services with minimum disturbance to the operational activities of CPSTL.
- 1.1.3. CPSTL shall supply a tractor with trailer twice a week for disposal of waste materials (waste bins, remaining of grass cuts).
- 1.1.4 Utilities
- 1.1.4.1 Electricity for equipment, Water for cleaning and drinking will be supplied from the CPSTL.

# 1.2 Contractor's Scope of Supply

- 1.2.1 Supply service of specified male and female number of employees for each location and supply the service of supervisors specified.
- 1.2.2 Supply all the machinery, equipment, fuel for equipment, tools and accessories required for supply of janitorial and landscaping service.
- 1.2.3 Adequate supply and storage of all **branded** consumables (**Harpic, Britol, Lysol**) for attending janitorial service.

# 1.3 Contractor's Scope of Work

- 1.3.1 Contractor shall submit a comprehensive proposal with the bid to cater the requirements mentioned in scope of work, schedule of prices and standards. The scope of work and standards listed are the minimum requirements expected. Contractor shall include in his proposal, the equipment, instruments and methodologies which he deems that shall incorporate to improve the quality and effectiveness of janitorial and landscaping services provided.
- 1.3.2 Contractor shall specify the reference standards followed.
- 1.3.3 Contractor shall attend to general cleaning and sweeping of buildings. Scope includes sweeping, mopping of tiled floor, dusting and cleaning of furniture and equipment daily and vacuum cleaning of carpets, glass cleaning and cleaning of cob webs weekly.
- 1.3.4 Contractor shall remove all remaining (cut grasses, waste etc) of gardening service.
- 1.3.5. Providing a Cleaning Services Chart (according to item 1.3.6.) for Janitorial services is must to evaluate the service.

#### 1.3.6 **Normal Service of schedule**

The contractor should provide all necessary quality (Terminal Manager shall inform) detergent solutions, toilet cleaners, air fresheners ,hand washers and necessary mopping and cleaning equipments. The contractor should Provide at least 25 gardeners, 5 Janitors, 3 stewardesses and one supervisor.

#### **Schedule of services:**

#### **Janitorial Services**

Janitorial services shall provide to Main security building, fire station, canteen, Administration Building, Invoice room, Gantry control room, Distribution office, rest rooms, security points, tank farm control room and all toilet units.

# **Gardening Services**

Gardening services shall provide for the areas mentioned in the drawings and should maintain through the month.

# **Stewardesses Services**

Stewardesses services shall provide to Administration building and Distribution function.

## Daily Cleaning

#### Toilets:

- 1. All toilets to be cleaned at least twice a day to ensure proper cleanliness and hygienic conditions
- 2. Mopping up any water spillage leaving floors dry and slip free.
- 3. WCs, Bowl interiors shall be cleaned with a brush and CPSTL approved toilet cleaner.
- 4. The commode seats (Both Sides) and covers sides, pipes and flush tanks to be washed with CPSTL approved detergents /disinfectant solution. This service shall be carried out throughout the specified work hours.
- 5. Wash Basins, Showers, Soap dishes, Tapes, etc. to be washed using CPSTL approved detergent solution and wiped dry.
- 6. Mirrors to be clean and polished to leave a bight sparkling finish. Tiled floors are to be daily mopped using CPSTL approved detergents / disinfectant solutions, leaving floors dry and slip free
- 7. Collect rubbish in refuse bags and deposit at designated refuse collection points.

## General:

- 1. All hard floors to be thoroughly cleaned using a dust control mop and then polished where required using high quality cleaning fabric and material. Antibacterial floor cleaner to be used.
- 2. Cleaning of electric appliances, door handles etc to remove finger marks
- 3. Removal of litter and Sweeping of all the open areas, footpaths drive ways and gantry, truck yard.
- 4. Ensure proper and tidy cleaning of all the areas (covered /open) through physical checks by Janitorial Supervisor.
- 5. To attend all the random cleaning request by CPSTL.
- 6. Cleaning / Dusting of all the furniture, doors, windows, electrical installations, fixtures, planters etc.

# Weekly Cleaning

All waste bins will be provided by CPSTL

# General

- 1. All hard floors (including balconies, corridors and porticos) to be swept, cleaned, and damped mopped to remove impregnated dirt using CPSTL approved anti detergent and antibacterial solution to remove scuff marks and leave a smooth, dry and slip free.
- 2. Garbage Removal (twice a week), All waist bins to be emptied on a weekly basis. All refuse bags to be sealed and disposed directly to designated places.
- 3. All wall surfaces to be spot cleaned using the CPSTL approved product for removal of stains and marks.
- 4. Internal / External Side of doors, glass windows, glass panes, partitions, aluminum frames and to be cleaned using CPSTL approved products. Window tracks to be vacuumed on a weekly basis.
- 5. Chromium, stainless steel and aluminum fixture and fittings to be burnished.
- 6. All waste bins to be damp clean using CPSTL approved antibacterial detergent agents.
- 7. All soft furnishings to be vacuumed and spot clean using company's approved products.
- 8. Buffing of all floor areas.

## **Toilets**

- 1. Toilet walls to be clean thoroughly using CPSTL approved detergent / antibacterial agent
- 2. Internal and external glass and associated window frames and fan lights to be clean using CPSTL approved material. Window tracks to be vacuumed on a weekly basis.
- 3. All walls and ceilings to be cleaned weekly
- 4. Fumigation / spraying on twice a week basis.

# Yards and other open areas

1. Remove all sand dunes and dispose as directed by the CPSTL

# Monthly Cleaning

- 1. All high level surfaces to be thoroughly dusted using antiseptic mops.
- 2. External cleaning of all A/C grills.
- 3. Entrance mats to be taken outside and pressure hosed, dried and returned.
- 4. Cleaning of roofs of all blocks.

# Maintenance of Gardens, Lanscaping / Lawns (In front of Admin building, either side of main entrance, either side of the road from main gate to Admin building and in front of Distribution office)

Better quality (Terminal Manager shall inform) Chemical, hormones, fertilizer and all related equipments should be provided by contractor as required. Water will be provided by CPSTL for watering purposes.

# **Daily Basis**

- 1. Cleaning and sweeping of all the gardens / lawns as provided in the BOQ.
- 2. Watering for grass, plants, trees and flowers.
- 3. Removal of rubbish from area and proper disposal in designated places.
- 4. Cutting of Grass, large trees and wild growth.

- 5. Placing new plants provided for the purpose of landscaping.
- 6. Assist for other landscaping works.

# Weekly Basis

- 1. Trimming of plants and trees and maintaining in proper shape.
- 2. Maintaining of flower beds.

# Monthly/Seasonal Basis

- 1. Plantation of seasonal flowers and proper maintenance.
- 2. Removal of existing wild plants and providing proper Grass in the identified places and proper maintenance.
- 3. Supply and placing fertilizers approved by CPSTL.

# Maintenance of Gardens / Lawns (Except area mentioned above)

# **Daily Basis**

- 1. Cutting of Grass, large trees and wild growth.
- 2. Remove wild growth on buildings, Tank foundations, open ditches etc.
- 3. Cleaning open ditch trenches free them from vegetation.
- 4. Cleaning of any water stagnation in open ditch trenches.

# Monthly/Seasonal Basis

1. Clearing of open canals.

#### **Steward Services**

Daily basis

Responsible for stewarding and maintaining office space in a clean and hygienic manner.

- 1.3.7 Contractor shall clean drains around the buildings daily/ weekly where applicable.
- 1.3.8 Contractor shall sweep the Main roads, gardens and yards as specified in schedule of prices.
- 1.3.9 Contractor shall clear road side gullies monthly and storm water gully blockages when the need arises.
- 1.3.10 Contractor shall clean and dispose diseased rats and mice, clean and burry carcusses of diseased pigeons, craws and dogs when the need arises.

# **Annexure B**

# Bill of Quantities for Provisioning of Janitorial, Steward & Garden Maintenance

# **Services**

**CEYLON PETROLEUM STORAGE TERMINALS** 

LIMITED

ITEM	DESCRIPTION	QTY.	UNIT	RATE	AMOUNT(Rs.)
	Contractors are strictly advised to visit the				
	site & follow the given details, sketch				
	drawings, specifications before bidding &				
	before commencing the works. Services to				
	be carried out without damaging existing				
	drains, pipes and other CPSTL property. If				
	some damage occur, contractor should				
	repair by own cost.				
	All the work should be carried out				
	according to the CPSTL Fire and Safety				
	Regulations				
	Using of herbicides is not allowed within				
	CPSTL premises unless otherwise				
	requested by CPSTL				
	It is Contractor's responsible to maintain				
	his staff according to labour regulations in				
	Srilanka				
	Should maintain daily attendance with the				
	observation of CPSTL				
1	Janitorial Services				
	All the works shall be perform according to				
	the given schedule of services and drawings				
1A	Cleaning of toilets (35 nos), Mopping and				
	drying all ceramic floor tile area				
	(25000sqft), Mopping and drying all				
	cement/hard floor area (1000sqft) as per	1.00	Item per		
	the given schedules of services. Rate shall		month		
	include the necessary detergents and				
	equipment for cleaning of toilets. Should				
45	provide 5 Janitors				
1B	Sweeping of all the open areas, footpaths,				
	driveways, gantry and truck yards (10	1.00	item per		
	acers).Rate shall include the necessary	1.00	month		
	equipment for sweeping and removing sand dunes. Should provide 3 Gardeners.				
	·		Per Month		100 000 00
1C	Extra Works*		rei Month		100,000.00
	Total carried out summary				
2	Gardening Services				
2A	Maintenance of gardens, landscaping (In				
	front of Admin building, either sides of				
	main entrance, either side of the road from				
	main gate to Admin building and in front of	1.00	Item per		
	Distribution office) as per the given		month		
	schedules of services (Refer the drawing				
	no: MT/JS/LSC/001 and cut the grass area				
	at least twice per month and maintain				

	throughout the month).Rate shall include supply of necessary equipment and fuel for equipment. Should provide 2 Gardeners.			
2B	Maintenance of gardens (all other area except area mentioned under item 2A) as per the given schedules of services (payment will be made according to the drawings no:MT/JS/GS/001 to 004 and should cut the area at least twice per month and maintain throughout the month).Rate shall include the clearing of shrubs and plants in open ditch channels on given areas and supply of equipment and fuel for equipment. Approximate gardeners are 20 nos	30.00	Per Acer per month	
	Total carried out summary			
3	Steward services			
3A	Providing Steward services for Administration building (is about 50 heads) and Distribution office (is about 30 heads).Rate shall include providing cleaning shops, detergent, hand washes, air fresheners etc. Should provide 3 stewardess	1	Item per month	
	Total carried out summary			

	<u>Summary</u>	<u>Rs</u>
1	Janitorial Services	
2	Gardening services	
3	Steward services	
	Total estimated Cost NBT (If applicable)	
	15% VAT Amount	
	Total Cost	
	VAT Pagistration No.	

<sup>\*</sup>Additional staff (If required by CPSTL)

Cost of supervisor per day		
Cost of janitor per day		
Cost of Gardner per day		
Cost of Steward per day		
*Cost per OT hour (If required by CPSTL)		
Cost of supervisor per hour		
Cost of janitor per hour		
Cost of Gardner per hour		
Cost of steward per hour		
*Payments will be made for this items only i CPSTL	if requested by	
Working days-Monday to Saturday Working hours- week days 7.00a.m. To 16.00p.m.		
Saturday 7.00a.m. To 12.30p.m Holidays-Sundays and other Government ap holidays	pproved	
Name of the Tenderer:		Contact No:
Address:		
Signature of the Tenderer		

# FORM OF BID SECURITY

BOND NUMBER :				••••	<b>DATE</b> :				
SUM GUAR	ANTEE	D :	• • • • • • • • • • • • • • • • • • • •	• • • • • • • • • • • • • • • • • • • •	••••				
Го:									
C/ o Manage Procurement	al Procur er Procur t Function oleum St	n, orage Termii		ed,					
Dear Sir,									
(hereinafter		wecalled	"the	e 	Tenderer" (na	) ame of	and Bank or	insura	we ance
		whose							
whereas the Afor the suppleassociated (hesecurity to the	Authority y of ereinafter e Authori	has invited the called "the Tety that the Tece with the fo	assigns jo ne Tendere ender") in nderer wil	for the pay pintly and a er and othe accordance I honour c	ment of whice severally by the repersons to continuous to the with such in	ch sum the hese presections of the sum the hese presections of the hese presections of the sum the hese presections of the sum the hese presections of the hese presections of the sum the hese presections of the hese presec	e Bidder and sent.  tenders in si  the Bond sh	milar te	erms orks vide
		this Bond are							
(a)	that it	shall remain i	n full force	e and effec	t until the ear	rliest of			
(i)		rity by the Te				h date a	above notif	ied to	the
(ii)	a perfe	event of the Tormance secur y made between	rity to the	Authority					
(iii)		event of accepte upon which							arty

- (b) Subject to this Bond being in full force and effect, the Surety shall pay the full amount specified in this Bond upon receipt of first written demand from the Authority stating that
  - (i) The Tenderer has withdrawn his Tender during the Tender period, or
  - (ii) The Tenderer has failed to provide a performance security to the Authority in accordance with the terms of the contract between them upon acceptance of the Tender.

No alteration in the terms of the Tenderer, nor any forbearance or forgiveness in or in respect of any matter or thing concerning the Tender on the part of the Authority, nor any objection from the tenderer shall in any way release the Surety from any liability under this Bond.

The benefit of this Bond shall not be assignable by the Authority and upon its ceasing to be in full force and effect the Authority shall return the same to the Tenderer.

This Bond shall be governed by the l	aws of Sri Lanka.
I executed as a Date this ( ) day of	( ) <u>2018</u> ( )
	for and on behalf of the Surety
Signed by	Signed by
In the capacity of	In the capacity of
And by	And by
In the capacity of	In the capacity of
Seal (where applicable)	Seal (where applicable)

# FORM OF PERFORMANCE BOND

BOND NUMBER:	DATE :
SUM GUARANTEED :	···
To:	
The Chairman, Departmental Procurement Committee, C/ o Manager Procurement, Procurement Function, Ceylon Petroleum Storage Terminals Lmited, Oil Installation, Kolonnawa	
Dear Sir,	
Whereas	called "the contractor" has undertaken , indated
And whereas it has been stipulated by you in the said Co with a Bank Guarantee by a recognized Bank for the sum with his obligations in accordance with the Contract.	•
And whereas we have agreed to give Contractor such a Ba	ank Guarantee.
Now therefore we hereby affirm that we are the Guaran Contractor, up to a total of	- · · · · · · · · · · · · · · · · · · ·
Guarantee) being payable in the type and proportions of currencies in undertake to pay you, upon your first written demand a sums within the limits of	which the Contract price is payable, and we and without cavil or argument, any sum or
Guarantee) as aforesaid without your needing to prove or for the sum specified therein.	to show ground or reasons for your demand
We hereby waive the necessity of your demanding the sai us with the demand.	id debt from the contractor before presenting
We further agree that no change or addition to or other n	nedication of terms of the contract or of the

works to be performed there under or of any of the contract document which may be made between you and the Contractor shall in any way release us from any liability under this Guarantee, and we

hereby waive notice or any such change, addition or modification.

Contd.....

This Guarantee shall be valid until 365 days from the date of confirmation of the tender for the **Janitorial and Landscaping Services at Oil installation, Muthurajawela-**

Signature and	Seal of the Guarantor	<u>:</u>
Name of the B	ank	i
Address of the	Bank	·
		······
Date	:	
Witness		

# FORM OF BID

The Chairman,
Departmental Procurement Committee,
C/ o Manager Procurement,
Procurement Function,
Ceylon Petroleum Storage Terminals Lmited,
Oil Installation, Kolonnawa

From:		
Sir,		
511,		
A-1	Having familiarized ourselves with the formal request for instruction to Bidde Conditions of contract for <b>Supply of Janitorial and Landscaping Ser CPSTL Oil Installation, Muthurajawela Terminal,</b> we offer to complete the said services in conformity with the said document.	vices at
A-2	Unless and until a formal Agreement is prepared and executed this Bid toget your written acceptance thereof shall constitute a binding contract with us.	ther with
A-3	We understand you are not bound to accept the lowest or any Bid you may rec	ceive.
A-4	The Bid we are offering is complete and fulfills the requirements discussed in document.	the Bid
A-5	We agree to abide by this Bid until, 2018.Bid Conditions and quoted shall remain binding upon us and may be accepted at any time be expiration of the period.	
A-6	We agree to be bound by the Bid, Bid Conditions and Performance Guarantee	<b>;.</b>
A-7	We affirm that the said items will be delivered within	()
A-8	We offer the lump sum fixed price of Sri Lankan Rupees	
		figures)
	(In words) for execution, of	as en in the
	Dated this	
	In the capacity	of
	duly authorsign Bidders for and on behalf of:	

Nan	ne				:
Add	lress	••••••			:
	••••••	 •••••	••••••		
			••••		
Wit	nesses:			Company Stamp	
1.	Signature:	 2.	Signature:		
	Name:		Name:		
	Address		Address:		

# CEYLON PETROLEUM STORAGE TERMINALS LIMITED

# JANITORIAL & LANDSCAPING SERVICES AT MUTHURAJAWELA TERMINAL – (CPSTL)

This agree:	ment made	and entered	in to	at Kolonnawa	Terminal o	n this	day of		
		between	the Ce	ylon Petroleum	Storage Ter	minals 1	Limited		
incorporated	d under the p	provision of tl	ne conv	ersion of Public	Corporation	or Gove	ernment		
Owned Business undertaking into Public Companies Act No: 23 of 1987 and companies Ac									
No. 17 of 1	1982 and hav	ving its Regist	tered Of	ffice at Ceylon 1	Petroleum Sto	orage Te	rminals		
Limited, Oi	l Installatio	n Kolonnawa,	Wellan	npitiya Sri Lank	a (hereinafte	er referre	ed to at		
"The	Employ	yer")	as	one	part		and		
Whereas the and the bui agreed and from	e Authority h ldings fully oundertaken to	as agreed to g described in the accept the co and ending	ive on cone Scheen Scheen Scheen contract for gon	the "Contractor" contract it's Janite dule of works h or a term or period	orial Services nereto and the od of <b>One Ye</b>	of the precedence of the prece	ctor has nencing		

- 1. The Contractor shall clean and maintain the office premises, the building, spraying the necessary detergents required for toilets according to the requirements of the Authority and more fully described in the Schedules attached hereto.
- 2. The Contractor shall provide a list of employees along with their National Identity Card Numbers to the Authority, who has been detailed to work in this project.
- 3. The Contractor agrees to promptly attend and rectify and faults and any deficiencies on its parts or its employees when brought to the notice by the Authority or its authorized representatives.
- 4. The Contractor shall promptly reimburse all sums and expenses arising from the loss or damages caused to the authority if such loss or damage is due to the negligence of any its employees or the contractor.
- 5. The contractor shall not bring any appliances or equipment into the premises or office or the building for use except with the prior permission of the Authority.

Contd.					
Contu.	•	•	•	•	•

# THE AUTHORITY SHALL

in Schedule of price hereof on or b	the details of which are specified efore the <b>01</b> <sup>st</sup> <b>day</b> of each and every month, which said payment shall apply against the month.
the Terminal Manager (Muthurajawela the work in the schedule has been unsatisfactory performance of work	be made only upon receipt of a certificate from Terminal) or his authorized representative that satisfactorily done. When a certificate of is received from the Terminal Manager orized representatives the Authority shall have of the payment.
terminate this contract either in full or months notice in writing of it intention	any time during the term hereof stipulated to a part by giving to the contractor one calendar in to do so, and upon the expiration of the said be deemed to have been terminated but without as against the other.
·	ne by mutual consent and upon such terms and Contractor and the Authority at the renewal
2	reunder shall be demand to be sufficient if st to the Authority and the contractor at the
In witness whereof the parties herein below Installation, Kolonnawa, Wellampitiya on this	have set their respective hands hereto at Oil
Manager (Procurement) Ceylon Petroleum Storage Terminals Limited Procurement Function 01st Floor, New Building Kolonnawa Wellampitiya	Contractor Name of Contractor Address:
Witness :	
1. Signature :	
Address :	Addres :